

REQUEST FOR PROPOSAL

Compass Health Inc. Consortium

Healthcare Connect Fund

RFP-2024



Compass Health
Network

1. Statement of Purpose

- a. Established by the Federal Communications Commission's ("FCC") Report and Order released December 21, 2012 (FCC 12-150), the Healthcare Connect Fund ("HCF") is a Universal Service Fund ("USF") program, authorized by Congress and administered by the Universal Service Administration Company ("USAC"). This Request for Proposal ("RFP") seeks services to be provided pursuant to the HCF.
- b. The nonprofit Compass Health Inc. Consortium joins together various network opportunities to healthcare providers in Kansas, Michigan, and Missouri. The Compass Health Inc. Consortium provides their facilities with an integrated data network connecting acute-care hospitals, surgery centers, dialysis centers, clinical facilities, skilled nursing facilities, rehabilitation facilities, administration, and data centers into one cohesive system.
- c. Compass Health Inc. Consortium is comprised of both rural and urban locations, which allows the consortium to meet the needs of patients at any location within the network, even if those patients have to travel to an urban location for specialized care.
- d. Compass Health Inc. Consortium is focused on providing a rigid network for telemedicine, which promotes the immediate and accurate diagnosis for patients in rural areas, as well as their treatment.
- e. The urgency of treatment necessitates that Compass Health Inc. Consortium maintain the highest quality and reliability of data and networking services available. It is anticipated that the Compass Health Inc. Consortium will continue to expand as new opportunities in the associated areas become available.

2. Project Correspondence and Questions

- a. All project correspondence and questions shall be by email to Rachel Lawmaster-Morris at rl@EspyServices.com
- b. Responding vendors should submit any questions, noted errors, discrepancies, ambiguities, exceptions, or deficiencies they have concerning this RFP by emailing such requests, with "Compass Health Inc. Consortium RFP-24 Inquiry" in the subject line, to Rachel Lawmaster-Morris at rl@EspyServices.com by 5:00 pm (EST) on or before the 7th day following the posting of this RFP on the USAC website. No inquiries will be received or answered after 5:00 pm (EST) on the 7th day following the posting of this RFP on the USAC website.
 - i. The purpose and reason for the 7-day time limit is to allow all potential bidders the opportunity to review and address any questions that have been provided to others inquiring about the RFP.
- c. Inquiries regarding services must include both the specific site location(s) and circuit(s) information.
- d. Inquiries will not be addressed over the phone or any other form of communication outside of e-mail.**
- e. Once all inquiries have been received and answers have been established after the 7th day following the RFP posting, a statement showing all inquiries and their answers will be combined into one document and provided to all individuals/organizations which have submitted inquiries. This document will be provided to all who have expressed interest in submitting a proposal no later than the 11th day following the RFP posting at 5:00 pm EST.
 - i. This time frame allows for any and all potential bidders to make adjustments to their proposals, either submitted or yet to be submitted.

3. Instructions to Responding Vendors

- a. This RFP is open to all providers of data networking, telecommunications, local exchange carriers, cable operators, equipment vendors, and contractors. Since all eligible expenses will be filed with USAC for USF support, each responding vendor must have a current 498 ID (formerly known as a Service Provider Identification Number [SPIN]) and current status of the 498 ID must be included in the proposal. Each responding vendor must also have a current FCC Registration Number (FRN).
- b. Responding vendor's FCC Form 498 must be updated to show that the service provider has acknowledged participation in the HCF program.
 - i. USAC requires that a 498 ID be utilized in the invoicing and fund disbursement process on the part of the service provider. Responding vendors will be required to confirm and provide information to USAC regarding the services received by the Consortium and other HCP locations as well as confirmation regarding fund disbursement to the Consortium and HCP locations.
- c. Espy Services will not accept third-party (or agent) bids. All bids must be received directly from the vendor that holds the current 498 ID. If selected, the vendor who bids will be signing the contract with the HCP and will be paid directly by the HCP for telecommunications services.
- d. The proper signing, certifying, and issuance of documentation for proper invoicing and disbursement of USF funding is required from the service provider in order to be eligible for proposal consideration.
- e. Bids submitted must include the company name of the service provider(s).
- f. Bids submitted must include a minimum of three (3) references similar in size and scope of Compass Health Inc. Consortium.
- g. Bid submissions must include information regarding any and all early termination fees for services and/or equipment being proposed.
- h. Bids must include the company name(s) of any subcontracting third-party organizations being utilized to fulfill the bid submitted.
- i. All subcontracting must be preapproved by Compass Health Inc. Consortium.
 - i. A minimum of three (3) references must be submitted for each subcontractor/third-party organization(s) being utilized to fulfill the bid being submitted.
 - ii. All requirements pertaining to the company submitting the bid must also be met by any and all subcontractor/third-party organization(s) being utilized to fulfill the bid submitted.
- j. The bid presented should demonstrate a clear and full understanding of the goals associated with the RFP.
- k. Requested Contract Period: Compass Health Inc. Consortium requests responses for a 36-month contract period, but will entertain shorter term commitments (12 to 24 months).
- l. Bidder's e-mail contact information must be included in order to receive award and scoring matrix information.
- m. **Failure to follow these guidelines may result in the bid to be rejected or not evaluated for this RFP project.**

4. Competitive Bidding

- a. Compass Health Inc. Consortium will receive competitive bids for 28 consecutive days from the date the RFP is posted on the USAC website.

- b. Bids can be emailed to Espy Services, Inc. and must be received at the specified email address **no later** than the Form 461 posting time on the 28th day following the posting of the RFP on the USAC website.
- c. **All bids must be emailed to:**

Email Submission: Subject: Compass Health Inc. Consortium FY2024 – RFP Response
 Email: rl@EspyServices.com

- d. No proposals will be opened, nor will any decisions be made regarding this RFP until the first day of the Allowable Contract Selection Date (“ACSD”).
- e. Terms included in bid proposals must be valid and acceptable by the bidder for a minimum of 120 days from the ACSD.
- f. Neither Compass Health Inc. Consortium, nor any of its affiliates, are responsible for any costs incurred by a bidder related to the preparation or delivery of the bid proposal. In addition, Compass Health Inc. Consortium and its affiliates are not responsible for any costs associated with activities, travel, subject matter experts, or preparation as it relates to the RFP process.
- g. All rules and processes associated with the RFP bid will follow the procurement and selection rules established by the FCC and USAC. Bidders should be fully aware and up to date regarding rules and processes established by the FCC and USAC. Any errors or omissions will result in the bid being rejected or dismissed.
- h. Bids will be reviewed initially by Espy Services; all bids meeting the established guidelines associated with this RFP will be provided to the appropriate Compass Health Inc. Consortium employees for further approval. Immediately following the awarding of the bid to the selected offeror(s), all offerors will be notified.
- i. The selection decisions made by Compass Health Inc. Consortium and reported to USAC, under this RFP, are final. Appeals and/or resubmissions, after the Form 461 posting time on the 28th day following posting, will not be considered. Compass Health Inc. Consortium, representing the Compass Health Inc. Consortium facilities, reserves the right to issue any resulting order with the bidder(s) whose proposal, in the judgment of the consortium, most closely conforms to the specifications documented in the RFP and will best serve the needs of the Compass Health Inc. Consortium participant members included in this request.
- j. Compass Health Inc. Consortium is not obligated to accept any proposal received.
- k. Compass Health Inc. Consortium may accept proposals in whole, or in part, based upon the overall needs of the consortium.
- l. Compass Health Inc. Consortium may reject any proposals in whole, or in part, if it limits or modifies any terms and conditions and/or specifications of this RFP.
- m. It is understood that all documentation will be recorded for a minimum of ten (10) years by both Espy Services, Inc. and any responding vendor.

5. Bid Evaluation Process

Bids will be evaluated using the following weighted criteria for each category:

Evaluation Criterion	Percentage
Cost of Services	20%

Reliability of Service	20%
Prior experience, including past performance	15%
Number of locations served, scalability	15%
Request for proposal compliance	15%
Consideration of early termination fees	15%

- a. Cost of services may include, among other things, monthly recurring costs, non-recurring costs, taxes and fees, and any additional costs that the HCP may potentially realize based on any given vendor selection.
- b. With regard to reliability of service, the Consortium will evaluate the responding vendor's reputation and their ability to provide a secure and reliable network which meets the documented bandwidth requirements in Attachment A. Service outages must be shown to be under .05%.
- c. In evaluating prior experience, including past performance, the Consortium will take into consideration the responding vendor's documentation of projects with similar size and scope.
- d. Regarding number of locations served, the responding vendor must be able to comply the scalability scenarios referred to in section 6.d.i and 6.d.ii of this RFP.
- e. The Consortium will consider the responding vendor's compliance with the RFP and its ability to deliver a clear bid submission, given the parameters and guidelines set forth herein.
- f. The Consortium will take into consideration incumbent service provider's early termination fees for any services and/or equipment that are under a contract, which new services and/or equipment would replace (if any).
 - i. Bid submissions must address reimbursement of any and all early termination fees (including, but not limited to, services and equipment) incurred due to any potential change of service providers. Any agreement submitted in the bid proposal must include the vendor's intention to reimburse any and all existing service provider's early termination fees incurred by accepting a bid as well as the bidding vendor's early termination fee policy.
- g. **The Compass Health Inc. Consortium reserves the right to select bid proposals which, in the sole judgment of its members, most nearly conforms to the specifications set forth herein.**

6. Technical Requirements

- a. Responding vendors are asked to provide proposals based upon the list of locations, services, and the current bandwidths noted on Attachment A, included with this RFP. The listing may show both registered and non-registered sites; however, the ability to provide services to the greatest number of locations regardless of registration will be considered in the bidding process.
- b. Responding vendors, the HCF Order states that applicants seeking support for services or equipment that include an ineligible component must explicitly request in their RFP that service providers provide pricing for a comparable service or piece of equipment that includes only eligible components.
- c. Bid submissions must be capable of providing a secure, reliable network which meets the documented bandwidth requirements as shown in Attachment A.
- d. Bidders should anticipate and account for scalability of services due to additions in locations and/or advancements in technology.

- i. Anticipated broadband scalability should be documented by including the required bandwidth listed as well as the highest level of service per location. Increases in bandwidth and/or locations could be required at any time.
 - ii. Anticipated location scalability should be documented by providing a list of counties in the described area where service(s) can be provided.
 - e. Responding vendor shall allow for Site and Service Substitutions pursuant to Appendix D, 47 C.F.R. § 54.646. The responding vendor shall allow Compass Health Inc. Consortium to add sites and/or upgrade, change, or relocate services through the length of the contract term without having to re-bid.
 - f. Responding vendor shall comply with all local, state, and federal laws and regulations related to the performance of the contract to the extent that the same may be applicable.
 - g. All equipment, installation, and maintenance used to implement the Compass Health Inc. Consortium network must meet, as described in Attachment A, the specified service required to maintain the high standard of healthcare established by Compass Health Inc. Consortium.
 - i. Any deviation from the specified services and/or equipment may result in the bid proposal being rejected.
 - h. Any and all costs associated with equipment that is necessary to make the proposed service(s) functional must be included in the bid submission.
 - i. Any and all costs associated with the implementation of services must be defined and expressed within the bid submission.
 - j. Any potential installation costs should be estimated and clearly expressed within the bid submission.
 - i. Compass Health Inc. Consortium understands that precise installation costs cannot be ascertained until detailed discussion occurs. Failure to estimate any potential costs associated with equipment and/or service installation will serve as an acknowledgement that no such costs will be incurred.
 - k. Any and all costs (monthly or annual) associated with network maintenance and/or technical support must be included in the bid submission.
 - i. Failure to estimate any potential costs associated with maintenance and/or technical support will serve as an acknowledgement that no such costs will be incurred.
 - l. Compass Health Inc. Consortium reserves the right to request proof that the responding vendor maintains, or has already maintained, networking that matches and/or exceeds the list of network requirements detailed in this RFP and Attachment A.

7. Sites and Service/Equipment (Attachment A)

- a. Compass Health Inc. Consortium is seeking services at the following HCPs:

HCP	Site Name	Location "A" (HCP Site)	Location "Z"	Service Type
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735	900 Walnut Rd., St. Louis, MO 63102	100M DIA or equivalent (x4)
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735		ISDN-PRI or equivalent (x2)
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735		100M Ethernet or equivalent
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735		200M/10M Internet or equivalent
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735		600M/35M Internet or equivalent (x2)
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735		100M Internet or equivalent
12318	CHN - Clinton	1800 Community Dr., Clinton, MO 64735		100M GPON or equivalent
14093	CHN - Osceola Dental	101 Hospital Dr., Osceola, MO 64776		100M DIA or equivalent (x3)
14093	CHN - Osceola Dental	101 Hospital Dr., Osceola, MO 64776		100M Ethernet or equivalent
14093	CHN - Osceola Dental	101 Hospital Dr., Osceola, MO 64776		100M GPON or equivalent
14093	CHN - Osceola Dental	530 Arduser Dr., Osceola, MO 64776		10M Internet or equivalent w/ Router and Static IP
14093	CHN - Osceola Dental	530 Arduser Dr., Osceola, MO 64776		100M DIA or equivalent (x2)
14093	CHN - Osceola Dental	530 Arduser Dr., Osceola, MO 64776		100M GPON or equivalent
16485	CHN - Salisbury	307 S. Broadway, Salisbury, MO 65281	210 N. Tucker Blvd., St. Louis, MO 63101	100M DIA or equivalent
16485	CHN - Salisbury	307 S. Broadway, Salisbury, MO 65281		100M/10M Internet or equivalent
16485	CHN - Salisbury	307 S. Broadway, Salisbury, MO 65281		300M/20M or equivalent
16485	CHN - Salisbury	307 S. Broadway, Salisbury, MO 65281		50M DIA or equivalent
16485	CHN - Salisbury	307 S. Broadway, Salisbury, MO 65281		100M DIA or equivalent (x2)
16485	CHN - Salisbury	307 S. Broadway, Salisbury, MO 65281		250M GPON or equivalent
16620	CHN - Union	1780 E. Hwy. 50, Union, MO 63084		1G Internet or equivalent w/ Static IP
16620	CHN - Union	1780 E. Hwy. 50, Union, MO 63084		100M DIA or equivalent (x3)
16620	CHN - Union	1780 E. Hwy. 50, Union, MO 63084		20M Ethernet or equivalent
16620	CHN - Union	1780 E. Hwy. 50, Union, MO 63084		300M GPON or equivalent
16702	CHN - Butler	205 E. Dakota St., Butler, MO 64730		100M Ethernet or equivalent (x2)
16702	CHN - Butler	205 E. Dakota St., Butler, MO 64730		100M/10M Internet or equivalent
16702	CHN - Butler	205 E. Dakota St., Butler, MO 64730		100M DIA or equivalent (x2)
16702	CHN - Butler	205 E. Dakota St., Butler, MO 64730		100M GPON or equivalent
16704	CHN - Eldon	206 S. Mill St., Eldon, MO 65026		600M/35M Internet or equivalent (x2)
16704	CHN - Eldon	206 S. Mill St., Eldon, MO 65026		100M Internet or equivalent
16704	CHN - Eldon	206 S. Mill St., Eldon, MO 65026		200M/10M Internet or equivalent
16704	CHN - Eldon	206 S. Mill St., Eldon, MO 65026		100M DIA or equivalent (x4)
16704	CHN - Eldon	206 S. Mill St., Eldon, MO 65026		300M GPON or equivalent (x2)
16706	CHN - Harrisonville	300 Galaxie Ave., Harrisonville, MO 64701		75M/10M Internet or equivalent w/ Modem
16706	CHN - Harrisonville	300 Galaxie Ave., Harrisonville, MO 64701		350M/20M Internet or equivalent w/ Modem
16706	CHN - Harrisonville	300 Galaxie Ave., Harrisonville, MO 64701		100M DIA or equivalent (x3)
16706	CHN - Harrisonville	300 Galaxie Ave., Harrisonville, MO 64701		300M GPON or equivalent
16708	CHN - Odessa	1278 W. US Hwy. 40, Odessa, MO 64076		150M/20M Internet or equivalent
16708	CHN - Odessa	1278 W. US Hwy. 40, Odessa, MO 64076		100M Ethernet or equivalent
16708	CHN - Odessa	1278 W. US Hwy. 40, Odessa, MO 64076		10M Internet or equivalent w/ Router and Static IP
16708	CHN - Odessa	1278 W. US Hwy. 40, Odessa, MO 64076		100M DIA or equivalent (x2)
16708	CHN - Odessa	1278 W. US Hwy. 40, Odessa, MO 64076		100M GPON or equivalent
16709	CHN - Owensville	704 E. Hwy. 28, Owensville, MO 65066		150M Ethernet or equivalent (x2)
16709	CHN - Owensville	704 E. Hwy. 28, Owensville, MO 65066		100M DIA or equivalent (x2)
16709	CHN - Owensville	704 E. Hwy. 28, Owensville, MO 65066		150M GPON or equivalent

16710	CHN - Salem	913 S. Pershing Ave., Salem, MO 65560		75M/10M Internet or equivalent w/ Static IP and Modem
16710	CHN - Salem	913 S. Pershing Ave., Salem, MO 65560		75M/10M Internet or equivalent w/ Modem
16710	CHN - Salem	913 S. Pershing Ave., Salem, MO 65560		100M Ethernet or equivalent
16710	CHN - Salem	913 S. Pershing Ave., Salem, MO 65560		100M DIA or equivalent (x2)
16710	CHN - Salem	913 S. Pershing Ave., Salem, MO 65560		100M GPON or equivalent
16865	CHN - El Dorado Springs	107 W. Broadway St., El Dorado Springs, MO 64744		75M/10M Internet or equivalent w/ Static IP and Modem
16865	CHN - El Dorado Springs	107 W. Broadway St., El Dorado Springs, MO 64744		350M/20M Internet or equivalent w/ Modem
16865	CHN - El Dorado Springs	107 W. Broadway St., El Dorado Springs, MO 64744		100M Ethernet or equivalent
16865	CHN - El Dorado Springs	107 W. Broadway St., El Dorado Springs, MO 64744		100M DIA or equivalent (x2)
16865	CHN - El Dorado Springs	107 W. Broadway St., El Dorado Springs, MO 64744		100M GPON or equivalent
16867	CHN - Lebanon	860 Lynn St., Lebanon, MO 65536		75M/10M Internet or equivalent w/ Static IP and Modem
16867	CHN - Lebanon	860 Lynn St., Lebanon, MO 65536		100M Internet or equivalent
16867	CHN - Lebanon	860 Lynn St., Lebanon, MO 65536		10M Ethernet or equivalent
16867	CHN - Lebanon	860 Lynn St., Lebanon, MO 65536		100M DIA or equivalent (x2)
16867	CHN - Lebanon	860 Lynn St., Lebanon, MO 65536		100M GPON or equivalent
16869	CHN - Nevada	320 Mac Blvd., Nevada, MO 64772		100M DIA or equivalent (x3)
16869	CHN - Nevada	320 Mac Blvd., Nevada, MO 64772		350M/20M Internet or equivalent w/ Modem
16869	CHN - Nevada	320 Mac Blvd., Nevada, MO 64772		75M/10M Internet w/ Modem
16869	CHN - Nevada	320 Mac Blvd., Nevada, MO 64772		300M GPON or equivalent
16871	CHN - Rolla	1450 E. 10th St., Rolla, MO 65401		ISDN-PRI or equivalent
16871	CHN - Rolla	1450 E. 10th St., Rolla, MO 65401		150M/15M Internet or equivalent w/ Modem
16871	CHN - Rolla	1450 E. 10th St., Rolla, MO 65401		75M/10M Internet or equivalent w/ Modem
16871	CHN - Rolla	1450 E. 10th St., Rolla, MO 65401		100M Ethernet or equivalent
16871	CHN - Rolla	1450 E. 10th St., Rolla, MO 65401		100M DIA or equivalent (x3)
16871	CHN - Rolla	1450 E. 10th St., Rolla, MO 65401		100M GPON or equivalent
16872	CHN - Sedalia	1700 W. Main St., Sedalia, MO 65301		20M Ethernet or equivalent
16872	CHN - Sedalia	1700 W. Main St., Sedalia, MO 65301		300M/30M Internet or equivalent
16872	CHN - Sedalia	1700 W. Main St., Sedalia, MO 65301		600M/35M Internet or equivalent
16872	CHN - Sedalia	1700 W. Main St., Sedalia, MO 65301		100M DIA or equivalent (x2)
16872	CHN - Sedalia	1700 W. Main St., Sedalia, MO 65301		100M GPON or equivalent
16873	CHN - Warrensburg	616 Burkarth Rd., Warrensburg, MO 64093	1035 Elleta Blvd., Columbia, MO 65202	50M DIA or equivalent
16873	CHN - Warrensburg	616 Burkarth Rd., Warrensburg, MO 64093		100M Ethernet or equivalent
16873	CHN - Warrensburg	616 Burkarth Rd., Warrensburg, MO 64093		600M/35M Internet or equivalent
16873	CHN - Warrensburg	616 Burkarth Rd., Warrensburg, MO 64093		100M DIA or equivalent (x2)
16873	CHN - Warrensburg	616 Burkarth Rd., Warrensburg, MO 64093		100M GPON or equivalent
16875	CHN - Warsaw	17571 N. Dam Access Rd., Warsaw, MO 65355		100M Ethernet or equivalent
16875	CHN - Warsaw	17571 N. Dam Access Rd., Warsaw, MO 65355		100M Internet or equivalent
16875	CHN - Warsaw	17571 N. Dam Access Rd., Warsaw, MO 65355		10M Internet or equivalent
16875	CHN - Warsaw	17571 N. Dam Access Rd., Warsaw, MO 65355		10M Internet or equivalent w/ Router and Static IP
16875	CHN - Warsaw	616 Burkarth Rd., Warrensburg, MO 64093		100M DIA or equivalent (x2)
16875	CHN - Warsaw	616 Burkarth Rd., Warrensburg, MO 64093		100M GPON or equivalent
16876	CHN - Windsor Main	307 N. Main, Windsor, MO 65360		ISDN-PRI or equivalent
16876	CHN - Windsor Main	307 N. Main, Windsor, MO 65360		100M Ethernet or equivalent
16876	CHN - Windsor Main	307 N. Main, Windsor, MO 65360		100M Internet or equivalent

16876	CHN - Windsor Main	307 N. Main, Windsor, MO 65360	100M DIA or equivalent (x2)
16876	CHN - Windsor Main	307 N. Main, Windsor, MO 65360	100M GPON or equivalent
25064	CHN - Camdenton	63 VFW Rd., Camdenton, MO 65020	100M DIA or equivalent (x3)
25064	CHN - Camdenton	63 VFW Rd., Camdenton, MO 65020	50M Internet or equivalent
25064	CHN - Camdenton	63 VFW Rd., Camdenton, MO 65020	600M/35M Internet or equivalent
25064	CHN - Camdenton	63 VFW Rd., Camdenton, MO 65020	200M/10M Internet or equivalent
25064	CHN - Camdenton	63 VFW Rd., Camdenton, MO 65020	300M GPON or equivalent
25065	CHN - Jeff City Stadium	1905 Stadium Blvd., Jefferson City, MO 65109	100M DIA or equivalent (x3)
25065	CHN - Jeff City Stadium	1905 Stadium Blvd., Jefferson City, MO 65109	100M Ethernet or equivalent
25065	CHN - Jeff City Stadium	1905 Stadium Blvd., Jefferson City, MO 65109	100M Internet or equivalent
25065	CHN - Jeff City Stadium	1905 Stadium Blvd., Jefferson City, MO 65109	60M/5M Internet or equivalent
25065	CHN - Jeff City Stadium	1905 Stadium Blvd., Jefferson City, MO 65109	100M GPON or equivalent
25067	CHN - Raymore Remington	1010 Remington Plaza, Raymore, MO 64083	1G Internet or equivalent
25067	CHN - Raymore Remington	1010 Remington Plaza, Raymore, MO 64083	100M DIA or equivalent (x3)
25067	CHN - Raymore Remington	1010 Remington Plaza, Raymore, MO 64083	100M Ethernet or equivalent
25067	CHN - Raymore Remington	1010 Remington Plaza, Raymore, MO 64083	300M GPON or equivalent
25068	CHN - Columbia Woodrail	1000 W. Nifong Blvd., Columbia, MO 65203	100M Ethernet or equivalent
25068	CHN - Columbia Woodrail	1000 W. Nifong Blvd., Columbia, MO 65203	100M Internet or equivalent
25068	CHN - Columbia Woodrail	1000 W. Nifong Blvd., Columbia, MO 65203	100M/10M Internet or equivalent w/ Static IP
25068	CHN - Columbia Woodrail	1000 W. Nifong Blvd., Columbia, MO 65203	100M/10M Internet or equivalent
25068	CHN - Columbia Woodrail	1000 W. Nifong Blvd., Columbia, MO 65203	100M DIA or equivalent (x2)
25068	CHN - Columbia Woodrail	1000 W. Nifong Blvd., Columbia, MO 65203	100M GPON or equivalent
25069	CHN - Windsor	200 W. Florence St., Windsor, MO 65360	10M Internet or equivalent w/ Router
25069	CHN - Windsor	200 W. Florence St., Windsor, MO 65360	10M/768K Internet or equivalent w/ Modem and Static IP
25069	CHN - Windsor	200 W. Florence St., Windsor, MO 65360	100M Ethernet or equivalent
25069	CHN - Windsor	200 W. Florence St., Windsor, MO 65360	100M Internet or equivalent
25069	CHN - Windsor	200 W. Florence St., Windsor, MO 65360	100M DIA or equivalent (x2)
25069	CHN - Windsor	200 W. Florence St., Windsor, MO 65360	100M GPON or equivalent
25088	CHN - Columbia Worley	1001 W. Worley St., Columbia, MO 65203	1035 Elleta Blvd., Columbia, MO 65202
25088	CHN - Columbia Worley	1001 W. Worley St., Columbia, MO 65203	100M DIA or equivalent
25088	CHN - Columbia Worley	1001 W. Worley St., Columbia, MO 65203	60M/5M Internet or equivalent w/ Static IP
25088	CHN - Columbia Worley	1001 W. Worley St., Columbia, MO 65203	120M DIA or equivalent w/ Router and Static IP
25088	CHN - Columbia Worley	1001 W. Worley St., Columbia, MO 65203	100M DIA or equivalent (x2)
25088	CHN - Columbia Worley	1001 W. Worley St., Columbia, MO 65203	100M GPON or equivalent
25118	SW Missouri Psychiatric Rehabilitation Center	1301 Industrial Pkwy E., El Dorado Springs, MO 64744	75M/10M Internet or equivalent w/ Modem
25118	SW Missouri Psychiatric Rehabilitation Center	1301 Industrial Pkwy E., El Dorado Springs, MO 64744	350M/20M Internet or equivalent w/ Modem
25118	SW Missouri Psychiatric Rehabilitation Center	1301 Industrial Pkwy E., El Dorado Springs, MO 64744	100M Ethernet or equivalent
25118	SW Missouri Psychiatric Rehabilitation Center	1301 Industrial Pkwy E., El Dorado Springs, MO 64744	100M DIA or equivalent (x2)
25118	SW Missouri Psychiatric Rehabilitation Center	1301 Industrial Pkwy E., El Dorado Springs, MO 64744	100M GPON or equivalent
42515	CHN - Columbia Providence	1101 N. Providence Rd., Columbia, MO 65203	100M Ethernet or equivalent
42515	CHN - Columbia Providence	1101 N. Providence Rd., Columbia, MO 65203	ISDN-PRI or equivalent
42515	CHN - Columbia Providence	1101 N. Providence Rd., Columbia, MO 65203	20M MPLS or equivalent
42515	CHN - Columbia Providence	1101 N. Providence Rd., Columbia, MO 65203	50M DIA or equivalent w/ Router
42515	CHN - Columbia Providence	1101 N. Providence Rd., Columbia, MO 65203	100M DIA or equivalent (x2)
42515	CHN - Columbia Providence	1101 N. Providence Rd., Columbia, MO 65203	100M GPON or equivalent

42516	CHN - Marceline	1600 N. Missouri Ave., Marceline, MO 64658	1035 Elleta Blvd., Columbia, MO 65202	100M DIA or equivalent
42516	CHN - Marceline	1600 N. Missouri Ave., Marceline, MO 64658		300M/20M Internet or equivalent
42516	CHN - Marceline	1600 N. Missouri Ave., Marceline, MO 64658		100M/10M Internet or equivalent
42516	CHN - Marceline	1600 N. Missouri Ave., Marceline, MO 64658		50M DIA or equivalent w/ Router
42516	CHN - Marceline	1600 N. Missouri Ave., Marceline, MO 64658		100M DIA or equivalent (x2)
42516	CHN - Marceline	1600 N. Missouri Ave., Marceline, MO 64658		300M GPON or equivalent
43754	CHN - Butler Orange	805 N. Orange St., Butler, MO 64730		100M Ethernet or equivalent w/ Static IP
43754	CHN - Butler Orange	805 N. Orange St., Butler, MO 64730		50M DIA or equivalent
43754	CHN - Butler Orange	805 N. Orange St., Butler, MO 64730		60M/5M Internet or equivalent
43754	CHN - Butler Orange	805 N. Orange St., Butler, MO 64730		100M DIA or equivalent (x2)
43754	CHN - Butler Orange	805 N. Orange St., Butler, MO 64730		100M GPON or equivalent
44037	Compass Health Data Center	17501 W. 98th St., Lenexa, KS 66219		1G Internet or equivalent (x6)
44037	Compass Health Data Center	17501 W. 98th St., Lenexa, KS 66219		10G DIA or equivalent
44039	CHN - Wesmor Admin	107 Wesmor, Clinton, MO 64735		10M Internet or equivalent w/ Router and Static IP
44039	CHN - Wesmor Admin	107 Wesmor, Clinton, MO 64735		100M Ethernet or equivalent
44039	CHN - Wesmor Admin	107 Wesmor, Clinton, MO 64735		50M/3M Internet or equivalent
44039	CHN - Wesmor Admin	107 Wesmor, Clinton, MO 64735		100M DIA or equivalent (x2)
44039	CHN - Wesmor Admin	107 Wesmor, Clinton, MO 64735		100M GPON or equivalent
44215	CHN - Jeff City Metro	227 Metro Dr., Jefferson City, MO 65109		ISDN-PRI or equivalent
44215	CHN - Jeff City Metro	227 Metro Dr., Jefferson City, MO 65109		20M Ethernet or equivalent
44215	CHN - Jeff City Metro	227 Metro Dr., Jefferson City, MO 65109		100M Ethernet or equivalent
44215	CHN - Jeff City Metro	227 Metro Dr., Jefferson City, MO 65109		100M/10M Internet or equivalent
44215	CHN - Jeff City Metro	227 Metro Dr., Jefferson City, MO 65109		100M DIA or equivalent (x2)
44215	CHN - Jeff City Metro	227 Metro Dr., Jefferson City, MO 65109		100M GPON or equivalent
48620	CHN - Columbia Admin	401 West Blvd. N, Columbia, MO 65203		100M/10M Internet or equivalent w/ Static IP
48620	CHN - Columbia Admin	401 West Blvd. N, Columbia, MO 65203		100M/10M Internet or equivalent
48620	CHN - Columbia Admin	401 West Blvd. N, Columbia, MO 65203		100M DIA or equivalent (x2)
48620	CHN - Columbia Admin	401 West Blvd. N, Columbia, MO 65203		100M GPON or equivalent
60814	CHN - Warrenton (Crider Clinic)	19515 Brune Pkwy., Warrenton, MO 63383		100M Ethernet or equivalent
60814	CHN - Warrenton (Crider Clinic)	19515 Brune Pkwy., Warrenton, MO 63383		600M/35M Internet or equivalent
60814	CHN - Warrenton (Crider Clinic)	19515 Brune Pkwy., Warrenton, MO 63383		100M Internet or equivalent
60814	CHN - Warrenton (Crider Clinic)	19515 Brune Pkwy., Warrenton, MO 63383		100M DIA or equivalent (x3)
60814	CHN - Warrenton (Crider Clinic)	19515 Brune Pkwy., Warrenton, MO 63383		100M GPON or equivalent
92379	CHN - Moberly	1319 E. Hwy. 24, Moberly, MO 65270		600M/35M Internet or equivalent
92379	CHN - Moberly	1319 E. Hwy. 24, Moberly, MO 65270		100M DIA or equivalent (x2)
92379	CHN - Moberly	1319 E. Hwy. 24, Moberly, MO 65270		300M GPON or equivalent
94940	CHN - Clinton Annex	100 N. 2nd St., Clinton, MO 64735		100M Ethernet or equivalent
94940	CHN - Clinton Annex	100 N. 2nd St., Clinton, MO 64735		200M/10M Internet or equivalent w/ Static IP
94940	CHN - Clinton Annex	100 N. 2nd St., Clinton, MO 64735		200M/10M Internet or equivalent
94940	CHN - Clinton Annex	100 N. 2nd St., Clinton, MO 64735		100M DIA or equivalent (x2)
94940	CHN - Clinton Annex	100 N. 2nd St., Clinton, MO 64735		100M GPON or equivalent
94941	CHN - Clinton Dental	2000 N. Gaines Dr., Clinton, MO 64735		100M/5M Internet or equivalent
94941	CHN - Clinton Dental	2000 N. Gaines Dr., Clinton, MO 64735		600M/35M Internet or equivalent (x2)
94941	CHN - Clinton Dental	2000 N. Gaines Dr., Clinton, MO 64735		100M DIA or equivalent (x2)

94941	CHN - Clinton Dental	2000 N. Gaines Dr., Clinton, MO 64735	100M GPON or equivalent
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	100M Internet or equivalent
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	100M Ethernet or equivalent
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	ISDN-PRI or equivalent
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	20M MPLS or equivalent
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	50M DIA or equivalent
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	100M DIA or equivalent (x2)
94944	CHN - Columbia Dental	2475 Broadway Bluffs Dr., Columbia, MO 65201	100M GPON or equivalent
94945	CHN - Columbia	3501 Berrywood Dr., Columbia, MO 65201	100M Ethernet or equivalent
94945	CHN - Columbia	3501 Berrywood Dr., Columbia, MO 65201	100M/10M Internet or equivalent
94945	CHN - Columbia	3501 Berrywood Dr., Columbia, MO 65201	300M/30M Internet or equivalent
94945	CHN - Columbia	3501 Berrywood Dr., Columbia, MO 65201	100M DIA or equivalent (x2)
94945	CHN - Columbia	3501 Berrywood Dr., Columbia, MO 65201	100M GPON or equivalent
94949	CHN - Fulton	2625 Fairway Dr., Fulton, MO 65251	300M Internet or equivalent
94949	CHN - Fulton	2625 Fairway Dr., Fulton, MO 65251	100M DIA or equivalent (x3)
94949	CHN - Fulton	2625 Fairway Dr., Fulton, MO 65251	100M Internet or equivalent
94949	CHN - Fulton	2625 Fairway Dr., Fulton, MO 65251	600M/35M Internet or equivalent
94949	CHN - Fulton	2625 Fairway Dr., Fulton, MO 65251	300M GPON or equivalent
94950	CHN - Higginsville	1810 Spruce St., Higginsville, MO 64037	50M Internet or equivalent
94950	CHN - Higginsville	1810 Spruce St., Higginsville, MO 64037	25M Internet or equivalent
94950	CHN - Higginsville	1810 Spruce St., Higginsville, MO 64037	100M DIA or equivalent (x2)
94950	CHN - Higginsville	1810 Spruce St., Higginsville, MO 64037	150M GPON or equivalent
94955	CHN - Jeff City Dupont	3016 Dupont Cir., Jefferson City, MO 65109r	100M Ethernet or equivalent
94955	CHN - Jeff City Dupont	3016 Dupont Cir., Jefferson City, MO 65109r	100M Internet or equivalent
94955	CHN - Jeff City Dupont	3016 Dupont Cir., Jefferson City, MO 65109r	2M/512K Internet or equivalent
94955	CHN - Jeff City Dupont	3016 Dupont Cir., Jefferson City, MO 65109r	50M/3M Internet or equivalent
94955	CHN - Jeff City Dupont	3016 Dupont Cir., Jefferson City, MO 65109r	100M DIA or equivalent (x2)
94955	CHN - Jeff City Dupont	3016 Dupont Cir., Jefferson City, MO 65109r	100M GPON or equivalent
94956	CHN - Linn Creek Cedar Recovery Center	1091 Midway Dr., Linn Creek, MO 65052	20M Ethernet or equivalent
94956	CHN - Linn Creek Cedar Recovery Center	1091 Midway Dr., Linn Creek, MO 65052	600M/35M Internet or equivalent
94956	CHN - Linn Creek Cedar Recovery Center	1091 Midway Dr., Linn Creek, MO 65052	200M/10M Internet or equivalent (x2)
94956	CHN - Linn Creek Cedar Recovery Center	1091 Midway Dr., Linn Creek, MO 65052	100M DIA or equivalent (x2)
94956	CHN - Linn Creek Cedar Recovery Center	1091 Midway Dr., Linn Creek, MO 65052	300M GPON or equivalent
94958	CHN - Osage Beach	980 Parkside Village Ln., Osage Beach, MO 65065	100M DIA or equivalent (x3)
94958	CHN - Osage Beach	980 Parkside Village Ln., Osage Beach, MO 65065	100M Internet or equivalent
94958	CHN - Osage Beach	980 Parkside Village Ln., Osage Beach, MO 65065	600M/35M Internet or equivalent
94958	CHN - Osage Beach	980 Parkside Village Ln., Osage Beach, MO 65065	200M/10M Internet or equivalent
94958	CHN - Osage Beach	980 Parkside Village Ln., Osage Beach, MO 65065	300M GPON or equivalent
94962	CHN - Osceola	210 Business Hwy. 13, Osceola, MO 64776	50M DIA or equivalent
94962	CHN - Osceola	210 Business Hwy. 13, Osceola, MO 64776	100M Ethernet or equivalent
94962	CHN - Osceola	210 Business Hwy. 13, Osceola, MO 64776	100M Internet or equivalent
94962	CHN - Osceola	210 Business Hwy. 13, Osceola, MO 64776	20M/5M Internet or equivalent w/ Router
94962	CHN - Osceola	210 Business Hwy. 13, Osceola, MO 64776	100M DIA or equivalent (x2)
94962	CHN - Osceola	210 Business Hwy. 13, Osceola, MO 64776	100M GPON or equivalent

95011	CHN - St. Charles	102 Compass Point Dr., St. Charles, MO 63301	50M Ethernet or equivalent
95011	CHN - St. Charles	102 Compass Point Dr., St. Charles, MO 63301	30M Ethernet or equivalent
95011	CHN - St. Charles	102 Compass Point Dr., St. Charles, MO 63301	600M/35M Internet or equivalent
95011	CHN - St. Charles	102 Compass Point Dr., St. Charles, MO 63301	100M Internet or equivalent
95011	CHN - St. Charles	102 Compass Point Dr., St. Charles, MO 63301	100M DIA or equivalent (x2)
95011	CHN - St. Charles	102 Compass Point Dr., St. Charles, MO 63301	100M GPON or equivalent
95014	CHN - New Town	3767 New Town Blvd., St. Charles, MO 63301	200M/10M Internet or equivalent
95014	CHN - New Town	3785 New Town Blvd., St. Charles, MO 63301	20M DIA or equivalent
95014	CHN - New Town	3785 New Town Blvd., St. Charles, MO 63301	600M/35M Internet or equivalent
95014	CHN - New Town	3785 New Town Blvd., St. Charles, MO 63301	100M Internet or equivalent
95014	CHN - New Town	3785 New Town Blvd., St. Charles, MO 63301	100M DIA or equivalent (x2)
95014	CHN - New Town	3785 New Town Blvd., St. Charles, MO 63301	100M GPON or equivalent
95016	CHN - St. Peters Express Care	8075 Mexico Rd., St. Peters, MO 63376	100M Internet or equivalent (x2)
95016	CHN - St. Peters Express Care	8075 Mexico Rd., St. Peters, MO 63376	500M Internet or equivalent
95016	CHN - St. Peters Express Care	8075 Mexico Rd., St. Peters, MO 63376	600M/35M Internet or equivalent
95016	CHN - St. Peters Express Care	8075 Mexico Rd., St. Peters, MO 63376	200M/10M Internet or equivalent
95016	CHN - St. Peters Express Care	8075 Mexico Rd., St. Peters, MO 63376	100M DIA or equivalent (x2)
95016	CHN - St. Peters Express Care	8075 Mexico Rd., St. Peters, MO 63376	100M GPON or equivalent
95018	CHN - Troy	91 Troy Square, Troy, MO 63379	100M Ethernet or equivalent
95018	CHN - Troy	91 Troy Square, Troy, MO 63379	600M/35M Internet or equivalent
95018	CHN - Troy	91 Troy Square, Troy, MO 63379	100M Internet or equivalent
95018	CHN - Troy	91 Troy Square, Troy, MO 63379	100M DIA or equivalent (x3)
95018	CHN - Troy	91 Troy Square, Troy, MO 63379	100M GPON or equivalent
95027	CHN - Wentzville	1032 Crosswinds Ct., Wentzville, MO 63385	100M Ethernet or equivalent
95027	CHN - Wentzville	1032 Crosswinds Ct., Wentzville, MO 63385	100M Internet or equivalent
95027	CHN - Wentzville	1032 Crosswinds Ct., Wentzville, MO 63385	200M/10M Internet or equivalent w/ Static IP
95027	CHN - Wentzville	1032 Crosswinds Ct., Wentzville, MO 63385	100M DIA or equivalent (x2)
95027	CHN - Wentzville	1032 Crosswinds Ct., Wentzville, MO 63385	100M GPON or equivalent
95029	CHN - Sullivan	101 Progress Pkwy., Sullivan, MO 63080	75M/10M Internet or equivalent w/ Static IP and Modem
95029	CHN - Sullivan	101 Progress Pkwy., Sullivan, MO 63080	75M/10M Internet or equivalent w/ Modem
95029	CHN - Sullivan	101 Progress Pkwy., Sullivan, MO 63080	100M Internet or equivalent
95029	CHN - Sullivan	101 Progress Pkwy., Sullivan, MO 63080	100M DIA or equivalent (x2)
95029	CHN - Sullivan	101 Progress Pkwy., Sullivan, MO 63080	150M GPON or equivalent
95031	CHN - Jeff City Christy	1511 Christy Dr., Jefferson City, MO 65101	100M Internet or equivalent
95031	CHN - Jeff City Christy	1511 Christy Dr., Jefferson City, MO 65101	100M/10M Internet or equivalent
95031	CHN - Jeff City Christy	1511 Christy Dr., Jefferson City, MO 65101	100M DIA or equivalent (x2)
95031	CHN - Jeff City Christy	1511 Christy Dr., Jefferson City, MO 65101	100M GPON or equivalent
95033	CHN - Nevada Dental	301 W. Austin Blvd., Nevada, MO 64772	100M DIA or equivalent (x3)
95033	CHN - Nevada Dental	301 W. Austin Blvd., Nevada, MO 64772	350M/20M Internet or equivalent w/ Static IP and Modem
95033	CHN - Nevada Dental	301 W. Austin Blvd., Nevada, MO 64772	100M Ethernet or equivalent w/ Static IP
95033	CHN - Nevada Dental	301 W. Austin Blvd., Nevada, MO 64772	300M GPON or equivalent
95034	CHN - Admin Springfield	2540 N. Airport Plaza Ave., Springfield, MO 65803	60M/5M Internet or equivalent (x2)
95034	CHN - Admin Springfield	2540 N. Airport Plaza Ave., Springfield, MO 65803	100M DIA or equivalent (x2)
95034	CHN - Admin Springfield	2540 N. Airport Plaza Ave., Springfield, MO 65803	300M GPON or equivalent

95035	CHN - Admin St. Peters	111 Mexico Rd., St. Peters, MO 63376	20M Ethernet or equivalent
95035	CHN - Admin St. Peters	111 Mexico Rd., St. Peters, MO 63376	600M/35M Internet or equivalent
95035	CHN - Admin St. Peters	111 Mexico Rd., St. Peters, MO 63376	100M Internet or equivalent
95035	CHN - Admin St. Peters	111 Mexico Rd., St. Peters, MO 63376	200M/10M Internet or equivalent w/ Static IP
95035	CHN - Admin St. Peters	111 Mexico Rd., St. Peters, MO 63376	100M DIA or equivalent (x2)
95035	CHN - Admin St. Peters	111 Mexico Rd., St. Peters, MO 63376	100M GPON or equivalent
97018	CHN - St. Robert	155 Park Dr., St. Robert, MO 65584	1G Internet or equivalent w/ Modem
97018	CHN - St. Robert	155 Park Dr., St. Robert, MO 65584	100M Ethernet or equivalent (x2)
97018	CHN - St. Robert	155 Park Dr., St. Robert, MO 65584	100M DIA or equivalent (x2)
97018	CHN - St. Robert	155 Park Dr., St. Robert, MO 65584	100M GPON or equivalent
97089	CHN - Jeff City Amazonas Admin	3515 Amazonas Dr., Jefferson City, MO 65109	100M DIA or equivalent (x3)
97089	CHN - Jeff City Amazonas Admin	3515 Amazonas Dr., Jefferson City, MO 65109	100M Internet or equivalent
97089	CHN - Jeff City Amazonas Admin	3515 Amazonas Dr., Jefferson City, MO 65109	300M/30M Internet or equivalent
97089	CHN - Jeff City Amazonas Admin	3515 Amazonas Dr., Jefferson City, MO 65109	100M GPON or equivalent
113538	CHN - Raymore Sunset	501 N. Sunset Ln., Raymore, MO 64083	1G Internet w/ Static IP or equivalent
113538	CHN - Raymore Sunset	501 N. Sunset Ln., Raymore, MO 64083	100M Internet or equivalent
113538	CHN - Raymore Sunset	501 N. Sunset Ln., Raymore, MO 64083	100M DIA or equivalent (x4)
113543	CHN - St. Charles Muegge	2645 Muegge Rd., St. Charles, MO 63303	100M DIA or equivalent (x3)
113543	CHN - St. Charles Muegge	2645 Muegge Rd., St. Charles, MO 63303	100M Internet or equivalent
113543	CHN - St. Charles Muegge	2645 Muegge Rd., St. Charles, MO 63303	600M/35M Internet or equivalent
113543	CHN - St. Charles Muegge	2645 Muegge Rd., St. Charles, MO 63303	100M GPON or equivalent
113557	CHN - Rolla Children's	403 W. 6th St., Rolla, MO 65401	100M Ethernet or equivalent w/ Static IP
113557	CHN - Rolla Children's	403 W. 6th St., Rolla, MO 65401	350M/20M Internet or equivalent w/ Static IP and Modem
113557	CHN - Rolla Children's	403 W. 6th St., Rolla, MO 65401	100M Internet or equivalent
113557	CHN - Rolla Children's	403 W. 6th St., Rolla, MO 65401	100M DIA or equivalent (x2)
113557	CHN - Rolla Children's	403 W. 6th St., Rolla, MO 65401	100M GPON or equivalent
113618	CHN - Cuba	114 Downey Pl., Cuba, MO 65453	100M DIA or equivalent (x3)
113618	CHN - Cuba	114 Downey Pl., Cuba, MO 65453	100M Internet or equivalent
113618	CHN - Cuba	114 Downey Pl., Cuba, MO 65453	600M/35M Internet or equivalent w/ Static IP
113618	CHN - Cuba	114 Downey Pl., Cuba, MO 65453	100M GPON or equivalent
113619	CHN - Union Moberly	1517 Union Ave., Moberly, MO 65270	100M DIA or equivalent (x4)
113619	CHN - Union Moberly	1517 Union Ave., Moberly, MO 65270	300M/30M Internet or equivalent
113619	CHN - Union Moberly	1517 Union Ave., Moberly, MO 65270	300M GPON or equivalent
114044	CHN - Clark Union	1 Clark Dr., Union, MO 63084	50M DIA or equivalent
114044	CHN - Clark Union	1 Clark Dr., Union, MO 63084	100M DIA or equivalent (x2)
114044	CHN - Clark Union	1 Clark Dr., Union, MO 63084	300M GPON or equivalent
114044	CHN - Clark Union	500 Clark Ave., Union, MO 63084	100M Internet or equivalent
114044	CHN - Clark Union	500 Clark Ave., Union, MO 63084	1G Ethernet or equivalent
116962	CHN - Arnold	21 Municipal Drive, Arnold MO 63010	100M GPON or equivalent
116962	CHN - Arnold	21 Municipal Drive, Arnold MO 63010	300M GPON or equivalent
116963	CHN - Festus	110 N. Mill St., Festus, MO 63028	100M DIA or equivalent
116964	CHN - High Ridge Gravois	1817 Gravois Rd., High Ridge, MO 63049	100M DIA or equivalent

116964	CHN - High Ridge Gravois	1817 Gravois Rd., High Ridge, MO 63049	300M GPON or equivalent
116965	CHN - House Springs	4300 Gravois Rd., House Springs, MO 63051	100M DIA or equivalent
116965	CHN - House Springs	4300 Gravois Rd., House Springs, MO 63051	300M GPON or equivalent
116966	CHN - Herculaneum	200 Senn Thomas Dr., Herculaneum, MO 63048	100M GPON or equivalent
116966	CHN - Herculaneum	200 Senn Thomas Dr., Herculaneum, MO 63048	300M GPON or equivalent
116966	CHN - Herculaneum	200 Senn Thomas Dr., Herculaneum, MO 63048	100M DIA or equivalent
116967	CHN - Arnold Fox	849 Jeffco Blvd, Arnold, MO 63010	100M GPON or equivalent
116967	CHN - Arnold Fox	849 Jeffco Blvd, Arnold, MO 63010	300M GPON or equivalent
116967	CHN - Arnold Fox	849 Jeffco Blvd, Arnold, MO 63010	100M Internet or equivalent
116968	CHN - Hillsboro	4 Hickory Ridge Road, Hillsboro, MO 63050	100M GPON or equivalent
116968	CHN - Hillsboro	4 Hickory Ridge Road, Hillsboro, MO 63050	300M GPON or equivalent
116969	CHN - High Ridge Emerson	324 Emerson Rd., High Ridge, MO 63049	100M GPON or equivalent
116969	CHN - High Ridge Emerson	324 Emerson Rd., High Ridge, MO 63049	300M GPON or equivalent
116974	CHN - Festus Administration 227	227 E. Main St., Festus, MO 63028	1G Internet or equivalent
116974	CHN - Festus Administration 227	227 E. Main St., Festus, MO 63028	300M GPON or equivalent
116974	CHN - Festus Administration 227	227 E. Main St., Festus, MO 63028	100M DIA or equivalent (x2)
116976	CHN - Festus Administration 109	109 N. Mill St., Festus, MO 63028	100M DIA or equivalent (x2)
116976	CHN - Festus Administration 109	109 N. Mill St., Festus, MO 63028	100M GPON or equivalent
116977	CHN - Westwind Festus	501 Westwind Dr., Festus, MO 63028	100M Internet or equivalent
116977	CHN - Westwind Festus	501 Westwind Dr., Festus, MO 63028	100M DIA or equivalent
116977	CHN - Westwind Festus	501 Westwind Dr., Festus, MO 63028	300M GPON or equivalent
116978	CHN - Columbia Children's Center	200 Portland St., Columbia, MO 65201	100M DIA or equivalent (x2)
116978	CHN - Columbia Children's Center	200 Portland St., Columbia, MO 65201	100M GPON or equivalent
117445	CHN - Festus Annex and WC	222 N. Mill St., Festus, MO 63028	100M DIA or equivalent (x2)
117445	CHN - Festus Annex and WC	222 N. Mill St., Festus, MO 63028	300M GPON or equivalent
117895	CHN - Food Market Clinic Columbia	705 W. Business Loop 70, Columbia, MO 65203	100M DIA or equivalent (x2)
117895	CHN - Food Market Clinic Columbia	705 W. Business Loop 70, Columbia, MO 65203	300M/30M Internet or equivalent

8. Location Bid Summaries

- a. Responding vendors must provide the required specifications of this RFP in detailed summaries per location in their bid submission. Any bids received that do not include these exact summaries, per location, will receive a score of zero under RFP compliance in the scoring matrix and/or have their proposal rejected as incomplete due to non-compliance.
- b. Summaries must include:
 - i. Quoted bandwidth for each location as noted in Attachment A
 - ii. Any proposed deviation from the documented bandwidth, either lower or higher, per location – clearly showing the RFP’s documented bandwidth and the proposed bandwidth for that location
 - iii. Length of time the responding vendor has provided these services to the specified areas
 - iv. Itemized list of costs of services per location, per 36-month agreement
 - v. Itemized list of minimum equipment and software requirements per location
 - vi. Monthly recurring costs per location
 - vii. Any and all annual fees or non-recurring costs per service, per location
 - viii. All expected technical and service call requirements as well as guaranteed response times per location
 - ix. Itemized list of subcontractors per service, per location (if applicable)

9. Service Level Agreement

- a. Responding vendors shall provide their operational expectations for the following network metrics, with the anticipation that these network metrics will become the basis for a Service Level Agreement.
- b. Packet Delivery: Expressed in percentage (in the form of ##.###%) of packets the network is expected to deliver.
- c. Latency: Expressed in milliseconds for round trip time between any two HCPs.
- d. Jitter: Expressed in milliseconds between any two HCPs.
- e. Network Availability: Expressed as a percentage (in the form of ##.###%).
- f. Response Time: Expressed in terms of initial trouble report response time in minutes and on-site response time in hours.
- g. Planned Network Maintenance: Please indicate the standard notification the responding vendor provides to customers for planned network maintenance. Responding vendor should describe their standard network maintenance window.
- h. Escalation Procedures: Responding vendor should provide NOC initial point of contact and trouble escalation procedures.
- i. Security Incidents: Responding vendor shall list any programs and procedures in place specifically for monitoring and resolving security incidents.
- j. Credit Allowances: Responding vendor must provide a listing of the credit allowances and/or refunds that may be assessed based upon service outages. Responding vendor should state the outage intervals and the refund amounts. For example, if service were unavailable for 30 minutes, state the refund amount. If service were unavailable for 1 hour, state the refund amount.

10. Insurance

- a. The successful vendor, at its own expense, shall procure and maintain in full force and effect during the term of the proposed agreement, insurance policies for the

types and amounts stated below by a reputable insurance company and under terms satisfactory to Compass Health Inc. Consortium. Compass Health Inc. Consortium shall be named as an additional insured with respect to Commercial General Liability.

- i. Vendor Seller's Worker's Compensation insurance will contain a waiver of subrogation in favor of Compass Health Inc. Consortium.
 - ii. Commercial General Liability: \$1,000,000 each occurrence/\$3,000,000 aggregate
 - iii. Worker's Compensation: Pursuant to Statute
 1. Employer's Liability: \$1,000,000/\$1,000,000/\$1,000,000
 - iv. Automobile Liability: \$1,000,000 single limit (if responding vendors intend on using hired automobiles to meet the terms of the bid submission)
 - v. Fidelity Bonding (Crime/Fidelity Liability): \$25,000 minimum (if responding vendor's agents or employees will be on Compass Health Inc. Consortium premises to meet the terms of the bid submission)
- b. Any agreement with a service provider necessitates that there will be occasions in which service provider personnel may be "on-site"; therefore, proof of insurance will be required. Proof of insurance **must be included** in the bid proposal. Failure to provide proof of insurance will result in the bid being rejected unless a full explanation (approved by the bid review staff) is provided as to why proof of insurance was not included.

11. Bid Award

- a. Bid award notifications will be sent out to all who participated in the RFP process within 30 days of the ACSO.
- b. The selected vendor(s) will work with Compass Health Inc. Consortium staff to coordinate the transition from the existing provider/network and implement the replacement services with a minimum amount of interruption and downtime.
- c. If the bid is awarded to the incumbent service provider(s) and there are no changes to services or billing, then no transition work will be required.
- d. The selected vendor(s) shall agree to assign one point of contact through which Compass Health Inc. Consortium and the service provider may communicate. This contact will serve as the project manager through the initial implementation phase of service. After the implementation phase, the selected vendor(s) shall agree to provide one point of contact who will serve as the account manager. All communication to and from the Compass Health Inc. Consortium will be managed by the project manager, and then the account manager.
- e. When selected, bidder(s) agree to sign the Compass Health Inc. Consortium confidentiality agreement. Selected bidders agree to hold all information regarding Compass Health Inc. Consortium in strict confidentiality.
- f. For selected vendor(s), access to Compass Health Inc. Consortium facilities will be provided after meeting all compliance requirements and signing vendor agreements to maintain established guidelines regarding safety, security, and vendor conduct. Additionally, vendor agrees to maintain Compass Health Inc. Consortium established insurance requirements.