

# REQUEST FOR PROPOSAL

## Banner Health Consortium

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Healthcare Connect Fund

RFP-202)

## 1. Statement of Purpose

- a. Established by the Federal Communications Commission's ("FCC") Report and Order released December 21, 2012 (FCC 12-150), the Healthcare Connect Fund ("HCF") is a Universal Service Fund ("USF") program, authorized by Congress and administered by the Universal Service Administration Company ("USAC"). This Request for Proposal ("RFP") seeks services to be provided pursuant to the HCF.
- b. The nonprofit Banner Health Consortium joins together various network opportunities to healthcare providers in AZ, CO, CA, WY, NE, NV. The Banner Health Consortium provides their facilities with an integrated data network connecting acute-care hospitals, surgery centers, dialysis centers, clinical facilities, skilled nursing facilities, rehabilitation facilities, administration, and data centers into one cohesive system.
- c. Banner Health Consortium is comprised of both rural and urban locations, which allows the consortium to meet the needs of patients at any location within the network, even if those patients have to travel to an urban location for specialized care.
- d. Banner Health Consortium is focused on providing a rigid network for telemedicine, which promotes the immediate and accurate diagnosis for patients in rural areas, as well as their treatment.
- e. The urgency of treatment necessitates that Banner Health Consortium maintain the highest quality and reliability of data and networking services available. It is anticipated that the Banner Health Consortium will continue to expand as new opportunities in the associated areas become available.

## 2. Project Correspondence and Questions

- a. All project correspondence and questions shall be by email to Shantelle Powell at SMP@EspyServices.com
- b. Responding vendors should submit any questions, noted errors, discrepancies, ambiguities, exceptions, or deficiencies they have concerning this RFP by emailing such requests, with "Banner Health Consortium RFP-24 Inquiry" in the subject line, to Shantelle Powell at SMP@EspyServices.com by 5:00 pm (EST) on or before the 7<sup>th</sup> day following the posting of this RFP on the USAC website. No inquiries will be received or answered after 5:00 pm (EST) on the 7<sup>th</sup> day following the posting of this RFP on the USAC website.
  - i. The purpose and reason for the 7-day time limit is to allow all potential bidders the opportunity to review and address any questions that have been provided to others inquiring about the RFP.
- c. Inquiries regarding services must include both the specific site location(s) and circuit(s) information.
- d. Inquiries will not be addressed over the phone or any other form of communication outside of e-mail.**
- e. Once all inquiries have been received and answers have been established after the 7<sup>th</sup> day following the RFP posting, a statement showing all inquiries and their answers will be combined into one document and provided to all individuals/organizations which have submitted inquiries. This document will be provided to all who have expressed interest in submitting a proposal no later than the 11<sup>th</sup> day following the RFP posting at 5:00 pm EST.
  - i. This time frame allows for any and all potential bidders to make adjustments to their proposals, either submitted or yet to be submitted.

### 3. Instructions to Responding Vendors

- a. This RFP is open to all providers of data networking, telecommunications, local exchange carriers, cable operators, equipment vendors, and contractors. Since all eligible expenses will be filed with USAC for USF support, each responding vendor must have a current 498 ID (formerly known as a Service Provider Identification Number [SPIN]) and current status of the 498 ID must be included in the proposal. Each responding vendor must also have a current FCC Registration Number (FRN).
- b. Responding vendor's FCC Form 498 must be updated to show that the service provider has acknowledged participation in the HCF program.
  - i. USAC requires that a 498 ID be utilized in the invoicing and fund disbursement process on the part of the service provider. Responding vendors will be required to confirm and provide information to USAC regarding the services received by the Consortium and other HCP locations as well as confirmation regarding fund disbursement to the Consortium and HCP locations.
- c. Espy Services will not accept third-party (or agent) bids. All bids must be received directly from the vendor that holds the current 498 ID. If selected, the vendor who bids will be signing the contract with the HCP and will be paid directly by the HCP for telecommunications services.
- d. The proper signing, certifying, and issuance of documentation for proper invoicing and disbursement of USF funding is required from the service provider in order to be eligible for proposal consideration.
- e. Bids submitted must include the company name of the service provider(s).
- f. Bids submitted must include a minimum of three (3) references similar in size and scope of Banner Health Consortium.
- g. Bid submissions must include information regarding any and all early termination fees for services and/or equipment being proposed.
- h. Bids must include the company name(s) of any subcontracting third-party organizations being utilized to fulfill the bid submitted.
- i. All subcontracting must be preapproved by Banner Health Consortium.
  - i. A minimum of three (3) references must be submitted for each subcontractor/third-party organization(s) being utilized to fulfill the bid being submitted.
  - ii. All requirements pertaining to the company submitting the bid must also be met by any and all subcontractor/third-party organization(s) being utilized to fulfill the bid submitted.
- j. The bid presented should demonstrate a clear and full understanding of the goals associated with the RFP.
- k. Requested Contract Period: Banner Health Consortium requests responses for a 36-month contract period, but will entertain shorter term commitments (12 to 24 months).
- l. Bidder's e-mail contact information must be included in order to receive award and scoring matrix information.
- m. **Failure to follow these guidelines may result in the bid to be rejected or not evaluated for this RFP project.**

### 4. Competitive Bidding

- a. Banner Health Consortium will receive competitive bids for 28 consecutive days from the date the RFP is posted on the USAC website.
- b. Bids can be emailed to Espy Services, Inc. and must be received at the specified email address **no later** than the Form 461 posting time on the 28<sup>th</sup> day following the posting of the RFP on the USAC website.
- c. **All bids must be emailed to:**

**Email Submission:**

Subject: Banner Health Consortium FY2024 – RFP  
Response

Email: SMP@EspyServices.com

- d. No proposals will be opened, nor will any decisions be made regarding this RFP until the first day of the Allowable Contract Selection Date (“ACSD”).
- e. Terms included in bid proposals must be valid and acceptable by the bidder for a minimum of 120 days from the ACSD.
- f. Neither Banner Health Consortium, nor any of its affiliates, are responsible for any costs incurred by a bidder related to the preparation or delivery of the bid proposal. In addition, Banner Health Consortium and its affiliates are not responsible for any costs associated with activities, travel, subject matter experts, or preparation as it relates to the RFP process.
- g. All rules and processes associated with the RFP bid will follow the procurement and selection rules established by the FCC and USAC. Bidders should be fully aware and up to date regarding rules and processes established by the FCC and USAC. Any errors or omissions will result in the bid being rejected or dismissed.
- h. Bids will be reviewed initially by Espy Services; all bids meeting the established guidelines associated with this RFP will be provided to the appropriate Banner Health Consortium employees for further approval. Immediately following the awarding of the bid to the selected offeror(s), all offerors will be notified.
- i. The selection decisions made by Banner Health Consortium and reported to USAC, under this RFP, are final. Appeals and/or resubmissions, after the Form 461 posting time on the 28<sup>th</sup> day following posting, will not be considered. Banner Health Consortium, representing the Banner Health Consortium facilities, reserves the right to issue any resulting order with the bidder(s) whose proposal, in the judgment of the consortium, most closely conforms to the specifications documented in the RFP and will best serve the needs of the Banner Health Consortium participant members included in this request.
- j. Banner Health Consortium is not obligated to accept any proposal received.
- k. Banner Health Consortium may accept proposals in whole, or in part, based upon the overall needs of the consortium.
- l. Banner Health Consortium may reject any proposals in whole, or in part, if it limits or modifies any terms and conditions and/or specifications of this RFP.
- m. It is understood that all documentation will be recorded for a minimum of ten (10) years by both Espy Services, Inc. and any responding vendor.

## 5. Bid Evaluation Process

Bids will be evaluated using the following weighted criteria for each category:

Evaluation Criterion	Percentage
Cost of Services	20%
Reliability of Service	20%
Prior experience, including past performance	15%
Number of locations served, scalability	15%
Request for proposal compliance	15%
Consideration of early termination fees	15%

- a. Cost of services may include, among other things, monthly recurring costs, non-recurring costs, taxes and fees, and any additional costs that the HCP may potentially realize based on any given vendor selection.
- b. With regard to reliability of service, the Consortium will evaluate the responding vendor's reputation and their ability to provide a secure and reliable network which meets the documented bandwidth requirements in Attachment A. Service outages must be shown to be under .05%.
- c. In evaluating prior experience, including past performance, the Consortium will take into consideration the responding vendor's documentation of projects with similar size and scope.
- d. Regarding number of locations served, the responding vendor must be able to comply the scalability scenarios referred to in section 6.d.i and 6.d.ii of this RFP.
- e. The Consortium will consider the responding vendor's compliance with the RFP and its ability to deliver a clear bid submission, given the parameters and guidelines set forth herein.
- f. The Consortium will take into consideration incumbent service provider's early termination fees for any services and/or equipment that are under a contract, which new services and/or equipment would replace (if any).
  - i. Bid submissions must address reimbursement of any and all early termination fees (including, but not limited to, services and equipment) incurred due to any potential change of service providers. Any agreement submitted in the bid proposal must include the vendor's intention to reimburse any and all existing service provider's early termination fees incurred by accepting a bid as well as the bidding vendor's early termination fee policy.
- g. The Banner Health Consortium reserves the right to select bid proposals which, in the sole judgment of its members, most nearly conforms to the specifications set forth herein.**

## 6. Technical Requirements

- a. Responding vendors are asked to provide proposals based upon the list of locations, services, and the current bandwidths noted on Attachment A, included with this RFP. The listing may show both registered and non-registered sites; however, the ability to provide services to the greatest number of locations regardless of registration will be considered in the bidding process.
- b. Responding vendors, the HCF Order states that applicants seeking support for services or equipment that include an ineligible component must explicitly request in their RFP that service providers provide pricing for a comparable service or piece of equipment that includes only eligible components.

- c. Bid submissions must be capable of providing a secure, reliable network which meets the documented bandwidth requirements as shown in Attachment A.
- d. Bidders should anticipate and account for scalability of services due to additions in locations and/or advancements in technology.
  - i. Anticipated broadband scalability should be documented by including the required bandwidth listed as well as the highest level of service per location. Increases in bandwidth and/or locations could be required at any time.
  - ii. Anticipated location scalability should be documented by providing a list of counties in the described area where service(s) can be provided.
- e. Responding vendor shall allow for Site and Service Substitutions pursuant to Appendix D, 47 C.F.R. § 54.646. The responding vendor shall allow Banner Health Consortium to add sites and/or upgrade, change, or relocate services through the length of the contract term without having to re-bid.
- f. Responding vendor shall comply with all local, state, and federal laws and regulations related to the performance of the contract to the extent that the same may be applicable.
- g. All equipment, installation, and maintenance used to implement the Banner Health Consortium network must meet, as described in Attachment A, the specified service required to maintain the high standard of healthcare established by Banner Health Consortium.
  - i. Any deviation from the specified services and/or equipment may result in the bid proposal being rejected.
- h. Any and all costs associated with equipment that is necessary to make the proposed service(s) functional must be included in the bid submission.
- i. Any and all costs associated with the implementation of services must be defined and expressed within the bid submission.
- j. Any potential installation costs should be estimated and clearly expressed within the bid submission.
  - i. Banner Health Consortium understands that precise installation costs cannot be ascertained until detailed discussion occurs. Failure to estimate any potential costs associated with equipment and/or service installation will serve as an acknowledgement that no such costs will be incurred.
- k. Any and all costs (monthly or annual) associated with network maintenance and/or technical support must be included in the bid submission.
  - i. Failure to estimate any potential costs associated with maintenance and/or technical support will serve as an acknowledgement that no such costs will be incurred.
- l. Banner Health Consortium reserves the right to request proof that the responding vendor maintains, or has already maintained, networking that matches and/or exceeds the list of network requirements detailed in this RFP and Attachment A.

**7. Sites and Service/Equipment (Attachment A)**

- a. Banner Health Consortium is seeking services at the following HCPs:
- b. Banner Health Consortium is seeking bids on dark fiber. In your bid, please address this service as well as the modulating equipment.

## 8. Location Bid Summaries

- a. Responding vendors must provide the required specifications of this RFP in detailed summaries per location in their bid submission. Any bids received that do not include these exact summaries, per location, will receive a score of zero under RFP compliance in the scoring matrix and/or have their proposal rejected as incomplete due to non-compliance.
- b. Summaries must include:
  - i. Quoted bandwidth for each location as noted in Attachment A
  - ii. Any proposed deviation from the documented bandwidth, either lower or higher, per location – clearly showing the RFP’s documented bandwidth and the proposed bandwidth for that location
  - iii. Length of time the responding vendor has provided these services to the specified areas
  - iv. Itemized list of costs of services per location, per 36-month agreement
  - v. Itemized list of minimum equipment and software requirements per location
  - vi. Monthly recurring costs per location
  - vii. Any and all annual fees or non-recurring costs per service, per location
  - viii. All expected technical and service call requirements as well as guaranteed response times per location
  - ix. Itemized list of subcontractors per service, per location (if applicable)

## 9. Service Level Agreement

- a. Responding vendors shall provide their operational expectations for the following network metrics, with the anticipation that these network metrics will become the basis for a Service Level Agreement.
- b. Packet Delivery: Expressed in percentage (in the form of ##.###%) of packets the network is expected to deliver.
- c. Latency: Expressed in milliseconds for round trip time between any two HCPs.
- d. Jitter: Expressed in milliseconds between any two HCPs.
- e. Network Availability: Expressed as a percentage (in the form of ##.###%).
- f. Response Time: Expressed in terms of initial trouble report response time in minutes and on-site response time in hours.
- g. Planned Network Maintenance: Please indicate the standard notification the responding vendor provides to customers for planned network maintenance. Responding vendor should describe their standard network maintenance window.
- h. Escalation Procedures: Responding vendor should provide NOC initial point of contact and trouble escalation procedures.
- i. Security Incidents: Responding vendor shall list any programs and procedures in place specifically for monitoring and resolving security incidents.
- j. Credit Allowances: Responding vendor must provide a listing of the credit allowances and/or refunds that may be assessed based upon service outages. Responding vendor should state the outage intervals and the refund amounts. For example, if service were unavailable for 30 minutes, state the refund amount. If service were unavailable for 1 hour, state the refund amount.

## 10. Insurance

- a. The successful vendor, at its own expense, shall procure and maintain in full force and effect during the term of the proposed agreement, insurance policies for the

types and amounts stated below by a reputable insurance company and under terms satisfactory to Banner Health Consortium. Banner Health Consortium shall be named as an additional insured with respect to Commercial General Liability.

- i. Vendor Seller's Worker's Compensation insurance will contain a waiver of subrogation in favor of Banner Health Consortium.
  - ii. Commercial General Liability: \$1,000,000 each occurrence/\$3,000,000 aggregate
  - iii. Worker's Compensation: Pursuant to Statute
    1. Employer's Liability: \$1,000,000/\$1,000,000/\$1,000,000
  - iv. Automobile Liability: \$1,000,000 single limit (if responding vendors intend on using hired automobiles to meet the terms of the bid submission)
  - v. Fidelity Bonding (Crime/Fidelity Liability): \$25,000 minimum (if responding vendor's agents or employees will be on Banner Health Consortium premises to meet the terms of the bid submission)
- b. Any agreement with a service provider necessitates that there will be occasions in which service provider personnel may be "on-site"; therefore, proof of insurance will be required. Proof of insurance **must be included** in the bid proposal. Failure to provide proof of insurance will result in the bid being rejected unless a full explanation (approved by the bid review staff) is provided as to why proof of insurance was not included.

#### **11. Bid Award**

- a. Bid award notifications will be sent out to all who participated in the RFP process within 30 days of the ACSD.
- b. The selected vendor(s) will work with Banner Health Consortium staff to coordinate the transition from the existing provider/network and implement the replacement services with a minimum amount of interruption and downtime.
- c. If the bid is awarded to the incumbent service provider(s) and there are no changes to services or billing, then no transition work will be required.
- d. The selected vendor(s) shall agree to assign one point of contact through which Banner Health Consortium and the service provider may communicate. This contact will serve as the project manager through the initial implementation phase of service. After the implementation phase, the selected vendor(s) shall agree to provide one point of contact who will serve as the account manager. All communication to and from the Banner Health Consortium will be managed by the project manager, and then the account manager.
- e. When selected, bidder(s) agree to sign the Banner Health Consortium confidentiality agreement. Selected bidders agree to hold all information regarding Banner Health Consortium in strict confidentiality.
- f. For selected vendor(s), access to Banner Health Consortium facilities will be provided after meeting all compliance requirements and signing vendor agreements to maintain established guidelines regarding safety, security, and vendor conduct. Additionally, vendor agrees to maintain Banner Health Consortium established insurance requirements.



Attachment "A"

HCP	Site Name	Location "A" (HCP Site)	Location "Z"	Service Description per Vendor	Service Type
10136	East Morgan County Hospital	2400 Edison St. Brush, CO		MOE-Stand 300Mb or Equiv.	Ethernet
10136	East Morgan County Hospital	2400 Edison St. Brush, CO		300/1000Mb Metro-E or Equiv.	Ethernet
10136	East Morgan County Hospital	2400 Edison St. Brush, CO		10Mb Lumen Loop & Port or Equiv.	Ethernet
10136	East Morgan County Hospital	2400 Edison St. Brush, CO		250M/250M Fiber & Static IP or Equiv.	Fiber
10136	East Morgan County Hospital	2400 Edison St. Brush, CO		Business Internet / Static IP or Equiv.	Internet
10142	Sterling Regional Medical Center	615 Fairhurst, Sterling, CO		200Mb Fiber Internet & Static IP or Equiv.	Fiber
10142	Sterling Regional Medical Center	615 Fairhurst, Sterling, CO		MOE-Stand 300Mb or Equiv.	Ethernet
10142	Sterling Regional Medical Center	615 Fairhurst, Sterling, CO		10Mb Lumen Loop & Port or Equiv.	Ethernet
10142	Sterling Regional Medical Center	615 Fairhurst, Sterling, CO		Business Internet / Static IP or Equiv.	Internet
10607	Banner Lassen Medical Center	200 S Virginia St, Reno Nv (POP to 1800 Spring Ridge Rd, Susanville CA)		200M or Equiv.	ELAN
10607	Banner Lassen Medical Center	1800 Spring Ridge Rd. Susanville, CA		DIA 100Mb or Equiv.	DIA
10607	Banner Lassen Medical Center	1800 Spring Ridge Rd. Susanville, CA		10Mb Lumen Loop & Port or Equiv.	Ethernet
10607	Banner Lassen Medical Center	1800 Spring Ridge Rd. Susanville, CA		200Mb Int. Transport Circuit (Last Mile Circuit) or Equiv.	Internet
10807	Payson Medical Center	807 S Ponderosa, Payson, AZ		Metro-E 200Mb or Equiv.	Ethernet
10807	Banner Payson Medical Center	807 S. Ponderosa Payson, AZ		MOE-Stand 200Mb or Equiv.	Ethernet
10807	Banner Payson Medical Center	807 S. Ponderosa Payson, AZ		10Mb Lumen Loop & Port or Equiv.	Ethernet
11804	Community Hospital-Torrington	2000 Campbell Dr., Torrington, WY		UNI 1Gb or Equiv.	Internet
11804	Community Hospital-Torrington	2000 Campbell Dr., Torrington, WY		1Gb Fiber Internet/Managed CPE/Static IP or Equiv.	Internet
11804	Community Hospital-Torrington	2000 Campbell Dr., Torrington, WY		E-LAN - EVC Endpoint EP - LAN 200Mb/UNI 1Gb or Equiv.	Ethernet
11804	Community Hospital-Torrington	2000 Campbell Dr., Torrington, WY		Ethernet 10Mb or Equiv.	Ethernet
11804	Community Hospital-Torrington	2000 Campbell Dr., Torrington, WY		10Mb Lumen Loop & Port or Equiv.	Ethernet

11806	Ogallala Community Hospital	2601 North Spruce St. Ogallala, NE		E-LAN EVC Endpoint EP - LAN 200Mb/UNI 200Mb Port & Loop or Equiv.	Ethernet
11806	Ogallala Community Hospital	2601 North Spruce St. Ogallala, NE		10Mb Lumen Loop & Port or Equiv.	Ethernet
11806	Ogallala Community Hospital	2601 North Spruce St. Ogallala, NE		Business Internet 1Gb / Static IP or Equiv.	Internet
11806	Ogallala Community Hospital	2601 North Spruce St. Ogallala, NE		UNI 1Gb or Equiv.	Internet
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		UNI 200Mb/Local Loop or Equiv.	Internet
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		E-LAN EVC Endpoint EP - LAN 200Mb/UNI 200Mb Port & Loop or Equiv.	Ethernet
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		ETS 100Mb Channel/Port or Equiv.	Fiber
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		10Mb Lumen Loop & Port or Equiv.	Ethernet
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		Fiber 150Mb/50Mb & Int. 250/250 or Equiv.	Fiber
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		Priv Line DS0 (2) or Equiv.	DS0
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		Priv Line Analog 2W (4) or Equiv.	DS0
11818	Churchill Community Hospital	801 E. Williams Ave. Fallon, NV		ADSL 6Mb 512Kb & Static IP or Equiv.	Internet
11822	Platte County Memorial Hospital	201 14th St., Wheatland, WY		UNI 1Gb or Equiv.	Internet
11822	Platte County Memorial Hospital	201 14th St., Wheatland, WY		10Mb Lumen Loop & Port or Equiv.	Ethernet
11825	Washakie Medical Center	400 S 15th St. Worland, WY		Ethernet over Fiber 200Mb or Equiv.	Ethernet
11825	Washakie Medical Center	201 14th St., Wheatland, WY		E-LAN - EVC Endpoint EP - LAN 200Mb/UNI 200Mb or Equiv.	Ethernet
11825	Washakie Medical Center	400 S 15th St. Worland, WY		ISDN PRI Base, Backup & Channels or Equiv.	PRI
11825	Washakie Medical Center	400 S 15th St. Worland, WY		Gigabit Broadband II or Equiv.	Internet
11825	Washakie Medical Center	400 S 15th St. Worland, WY		ISDN PRI Mile & Port or Equiv.	PRI
12418	Page Hospital	501 North Navajo Page, AZ	(Reservation/Tribal Service)	200Mb Circuit PTP or Equiv.	Ethernet
12418	Page Hospital	501 North Navajo Page, AZ	615 N. 48th St., Phoenix, AZ 85008	Metro-E 200Mb or Equiv.	Ethernet
12418	Page Hospital	501 North Navajo Page, AZ		PRI FP T1 w/Trunks or Equiv.	PRI

23917	Banner Health Clinic Fort Morgan	909 East Railroad Ave. Ft. Morgan, CO		MOE-Stand 50Mb or Equiv.	Ethernet
23923	North Colorado Medical Center	1801 16th St. Greeley, CO		2Gb IQ Port/IP Solutions/Lumen Loop or Equiv.	WAN
23923	North Colorado Medical Center	1801 16th St. Greeley, CO	2000 Boise Ave. Loveland, CO	Qwave GigE Optical (2) 10G BW and 10G Port or Equiv.	Ethernet
23923	North Colorado Medical Center	1801 16th St. Greeley, CO		1 GBE LUMEN Loop or Equiv.	WAN
23923	North Colorado Medical Center	1801 16th St. Greeley, CO		E-LAN - EVC Endpoint EP - LAN 2Gb/UNI 10Gb or Equiv.	Ethernet
23923	Data Center Mesa	1801 16th St. Greeley, CO		Access 10Gb LanWave/IP Logical/Port or Equiv.	DIA
23923	North Colorado Medical Center	1801 16th St. Greeley, CO		MOE-Stand 2G or Equiv.	Ethernet
23923	North Colorado Medical Center	1801 16th St. Greeley, CO	NA	DDoS Mitigation or Equiv.	Other
23923	Banner Health Emergency Center (stand alone ER)	1801 16th St, Greeley, CO 80631	2000 70th Ave, Greeley CO, 80631	500M DIA & Static IP or Equiv.	DIA
23923	North Colorado Medical Center	1801 16th St. Greeley, CO		10Mb Lumen Loop & Port or Equiv.	Ethernet
23923	Data Center Mesa	1801 16th St. Greeley, CO		UNI 10Gb or Equiv.	Internet
23923	North Colorado Medical Center	1801 16th St. Greeley, CO	436 W. 10th St., Mesa, AZ	10GBE LAN/Lumen Loop OWS or Equiv.	LAN
23923	North Colorado Medical Center	1801 16th St. Greeley, CO		Local Loop (2) or Equiv.	DS1
23946	McKee Medical Center	2000 Boise Ave. Loveland, CO		MOE-Stand 2G or Equiv.	Ethernet
23946	McKee Medical Center	2000 Boise Ave. Loveland, CO		20Mb Lumen Loop & Port or Equiv.	Ethernet
52311	Pine Clinic	6152 Hardscrabble Rd Pine, AZ		MOE-Stand 20Mb or Equiv.	Ethernet
52313	Fernley Family Medical Clinic	1260 Nevada Pacific Blvd Fernley, NV	801 E. Williams Ave. Fallon, NV 89406	ETS 100Mb Channel/Port or Equiv.	Ethernet
52315	Banner Health Clinic- Guernsey	1 E Whalen Street Guernsey, WY		Ethernet 10Mb or Equiv.	Ethernet
52317	Health Center-Sterling	102 Hays Ave. Sterling, CO		MOE-Stand 100Mb or Equiv.	Ethernet

52319	Banner Health Clinic-Payson	117 E Main St. Payson, AZ		MOE-Stand 50Mb or Equiv.	Ethernet
52370	Morgan County Internal Medicine	500 Main St. Fort Morgan, CO		MOE-Stand 20Mb or Equiv.	Ethernet
52383	Washakie Medical Center - Physicians Outreach	1106 Big Horn Ave Worland, WY		Ethernet 50Mb Pipe or Equiv.	Ethernet
52387	University Medical Center - Phoenix	1111 E McDowell Rd Phoenix, AZ - <u>CAPPED</u>		Dark Fiber Lease or Equiv.	Fiber
52392	Desert Medical Center	1400 S Dobson Rd Mesa, AZ - <u>CAPPED</u>		Dark Fiber Lease or Equiv.	Fiber
52393	Banner Del E Webb Medical Center	14502 W Meeker Blvd. Sun City West, AZ		Metro-E 2GB or Equiv.	Ethernet
52393	Banner Del E Webb Medical Center	14502 W Meeker Blvd. Sun City West, AZ		Metro-E 2Gb or Equiv.	Ethernet
52394	Banner University Medical Center Tucson Campus	1501 N Campbell Ave Tucson, AZ		1 GBE LUMEN Loop or Equiv.	WAN
52394	Banner University Medical Center Tucson Campus	1501 N Campbell Ave Tucson, AZ		MOE-Stand 1Gb or Equiv.	Ethernet
52394	Banner University Medical Center Tucson Campus	1501 N Campbell Ave Tucson, AZ		Metro-E 10Gb or Equiv.	Ethernet
52395	Banner Gateway Medical Center	1900 N Higley Road Gilbert, AZ - <u>CAPPED</u>		Metro-E 2Gb or Equiv.	Ethernet
52395	Banner Gateway Medical Center	1900 N Higley Road Gilbert, AZ - <u>CAPPED</u>		Metro-E 2Gb or Equiv.	Ethernet
52396	Banner Goldfield Medical Center	2050 W Southern Ave Apache Junction, AZ		Metro-E 100Mb or Equiv.	Ethernet
52396	Banner Goldfield Medical Center	2050 W Southern Ave Apache Junction, AZ		MOE-Stand 100Mb or Equiv.	Ethernet
52396	Banner Goldfield Medical Center	2050 W Southern Ave Apache Junction, AZ		10Mb Lumen Loop & Port or Equiv.	Ethernet
52397	Banner University Medical Center South Campus	2800 E Ajo Way Tucson, AZ		Metro-E 10Gb or Equiv.	Ethernet
52397	Banner University Medical Center South Campus	2800 E Ajo Way Tucson, AZ		MOE-Stand 1GB or Equiv.	Ethernet
52397	Banner University Medical Center South Campus	2800 E Ajo Way Tucson, AZ		Wavelegth 10Gb or Equiv.	Internet
52399	Ironwood Medical Center	37000 N Gantzel Rd Queen Creek, AZ		Metro-E 2Gb or Equiv.	Ethernet

52399	Ironwood Medical Center	37000 N Gantzel Rd Queen Creek, AZ		Metro-E 2Gb or Equiv.	Ethernet
52405	Banner Fort Collins Medical Center	4700 Lady Moon Dr. Fort Collins, CO		300/1000Mb Metro-E or Equiv.	Ethernet
52405	Banner Fort Collins Medical Center	4700 Lady Moon Dr. Fort Collins, CO		10Mb Lumen Loop & Port or Equiv.	Ethernet
52406	Thunderbird Medical Center	5555 W Thunderbird Road Glendale, AZ		Metro-E 2Gb or Equiv.	Ethernet
52406	Thunderbird Medical Center	5555 W Thunderbird Road Glendale, AZ		Metro-E 2Gb or Equiv.	Ethernet
52409	Banner Baywood Medical Center	6644 E Baywood Ave Mesa, AZ - <u>CAPPED</u>		Metro-E 2Gb or Equiv.	Ethernet
52409	Banner Baywood Medical Center	6644 E Baywood Ave Mesa, AZ - <u>CAPPED</u>		Metro-E 2Gb or Equiv.	Ethernet
52459	Banner Casa Grande Medical Center	1800 E Florence Blvd Casa Grande, AZ		Metro-E 500Mb or Equiv.	Ethernet
52459	Banner Casa Grande Medical Center	1800 E Florence Blvd Casa Grande, AZ		MOE-Stand 500Mb or Equiv.	Ethernet
52459	Banner Casa Grande Medical Center	1800 E Florence Blvd Casa Grande, AZ		10Mb Lumen Loop & Port or Equiv.	Ethernet
52788	Data Center Phoenix	1441 N 12th St. Phoenix, AZ		1 GBE LUMEN Loop or Equiv.	WAN
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		1 GBE LUMEN Loop or Equiv.	WAN
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		NOC as a Service or Equiv.	Managed Services
52793	Data Center Phoenix	436 W. 10th St., Mesa, AZ	NA	DDoS Mitigation or Equiv.	Other
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		Optical Internet 10Gb or Equiv.	Internet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ	1501 N. Campbell Ave., Tucson, AZ	10GBE LAN Wave-LH or Equiv.	LAN
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		Optical Internet 5Gb or Equiv.	Internet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		10G BW/ 20G Port or Equiv.	Ethernet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		Metro-E 20Gb or Equiv.	Ethernet

52793	Data Center Mesa	436 West 10th St. Mesa, AZ		E-LAN - EVC Endpoint EP-LAN 2Gb or Equiv.	Ethernet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		Dark Fiber Lease or Equiv.	Fiber
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		Metro-E 1Gb or Equiv.	Ethernet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ	1801 16th St. Greeley, CO	30Mb Internet IQ Port/Loop or Equiv.	Ethernet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		10Mb Lumen Loop & Port or Equiv.	Ethernet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		EPL 50Mb or Equiv.	Ethernet
52793	Data Center Mesa	436 West 10th St. Mesa, AZ		UNI 10Gb or Equiv.	Internet
52793	Data Center Phoenix	436 W. 10th St., Mesa, AZ	NA	DDoS Mitigation or Equiv.	Other
53605	Wyoming Medical Center	1233 E. 2nd St., Casper, WY		E-LAN - EVC Endpoint EP - LAN 2Gb or Equiv.	Ethernet
53605	Wyoming Medical Center	1233 E. 2nd St., Casper, WY		10Mb Private IQ Port/Lumen Loop or Equiv.	Ethernet
53605	Wyoming Medical Center	1233 E. 2nd St., Casper, WY		UNI 10Gb or Equiv.	Internet
53605	Banner Health Wyoming Medical Center	1233 E 2nd St, Casper, WY 82604		100M or Equiv.	MOE
57418	Banner Behavioral Health Hospital	7575 E Earll Dr. Scottsdale, AZ		MOE-Stand 200Mb or Equiv.	Ethernet
57418	Banner Behavioral Health Hospital	7575 E Earll Dr. Scottsdale, AZ		Metro-E 200Mb or Equiv.	Ethernet
58499	Banner Support Services	7300 W. Detroit St., Chandler, AZ	7300 W. Detroit St., Chandler, AZ	MOE-Stand 300Mb or Equiv.	Ethernet
58499	Banner Support Services	7300 W. Detroit St., Chandler, AZ		Metro-E 300Mb or Equiv.	Ethernet
63882	Banner Staffing Services – West Campus	13950 W. Meeker Blvd. Sun City West, AZ		Metro-E 100Mb or Equiv.	Ethernet
63882	Banner Staffing Services – West Campus	13950 W. Meeker Blvd. Sun City West, AZ	13950 W. Meeker Blvd. Sun City West, AZ	MOE-Stand 100Mb or Equiv.	Ethernet

63886	Banner Health Clinic	7859 S. 6th St., Wellington, CO		MOE-Stand 50Mb or Equiv.	Ethernet
70106	Banner Urgent Care	680 Deuce of Clubs, STE B, Show Low, AZ		Metro-E 20Mb 50Mb or Equiv.	Ethernet
70108	Banner Health Urgent Care (Lakeside)	3457 W. White Mountain Blvd Lakeside, AZ		EPL 50Mb or Equiv.	Ethernet
70112	Banner Health Urgent Care (Payson)	101 E. State Hwy 260, Ste #G Payson, AZ		MOE-Stand 50Mb or Equiv.	Ethernet
84863	Banner Corporate Center	2901 N Central Ave., STE 160 Phoenix, AZ		Metro-E 2Gb or Equiv.	Ethernet
84863	Banner Corporate Center	2901 N Central Ave., STE 160 Phoenix, AZ		Metro-E 2Gb or Equiv.	Ethernet
84863	Banner Corporate Center	2901 N Central Ave., STE 160 Phoenix, AZ Service Address is: 2555 E 13th St, Loveland CO		EDI 100Mb & Static IP or Equiv.	Internet
93860	Ocotillo Medical Center	1405 S. Alma School Rd Chandler, AZ		Metro-E 2Gb or Equiv.	Ethernet
93860	Ocotillo Medical Center	1405 S. Alma School Rd Chandler, AZ		Metro-E 2Gb or Equiv.	Ethernet
107330	Banner Wyoming Time Share	110 N. 2nd St., Douglas, WY 82633	NA	Managed Enterprise w/Cisco Meraki or Equiv.	Managed Services
107330	Banner Wyoming Time Share	110 N. 2nd St., Douglas, WY 82633		Internet Bus. 40/2Mb or Equiv.	Internet
107629	Wyoming Medical Center -	1200 E3rd St, Casper WY 82609		2G or Equiv.	DIA
107632	Wyoming Medical Center - Support Services	6550 E. 2nd St., Casper, WY 82609		Dedicated Fiber Internet 500Mb or Equiv.	DIA
107632	Casper Wyoming Medical Center	6550 E. 2nd St., Casper, WY 82609	6550 E 2nd St, Casper WY	10Gb OWS or Equiv.	Ethernet
108990	Wyoming Neurological Associates	2300 Gasser Rd., Riverton, WY 85201		Business Internet or Equiv.	Internet
117181	910Telecom Data Center	910 15th St., STE 350, Denver, CO		E-LAN - EVC Endpoint EP-LAN 200Mb or Equiv.	Ethernet
117181	910Telecom Data Center	910 15th St., STE 350, Denver, CO		Fiber Cross Connect or Equiv.	Fiber
117181	910Telecom Data Center	910 15th St., STE 350, Denver, CO		UNI 1Gb or Equiv.	Internet
118251	Data Realty Data Center	120 E. Van Buren St., Phoenix, AZ	2000 Boise Ave., Loveland, CO	Transport Connection 1GIG-E or Equiv.	SAN
118251	Data Realty Data Center	120 E. Van Buren, Phoenix, AZ 85040		10G BW/ 20G Port or Equiv.	Ethernet

118251	Data Realty Data Center	120 E. Van Buren, Phoenix, AZ 85040		20G Internet or Equiv. or Equiv.	Internet
118251	Data Realty Data Center	120 E. Van Buren St., Phoenix, AZ		Access 10Gb LanWave/IP Logical/Port or Equiv.	DIA
118251	Data Realty Data Center	120 E. Van Buren St., Phoenix, AZ		Access 10Gb LanWave/IP Logical/Port or Equiv.	DIA
118251	Data Realty Data Center	120 E. Van Buren, Phoenix, AZ 85040		1G BW 10G Port or Equiv.	Other
118251	Data Realty Data Center	120 E. Van Buren St., Phoenix, AZ		E-LAN - EVC Endpoint EP-LAN 1Gb or Equiv.	Ethernet
118251	Data Realty Data Center	120 E. Van Buren, Phoenix, AZ 85040		DDoS or Equiv.	Net Man
118251	Data Realty Data Center	120 E. Van Buren, Phoenix, AZ 85040		10G Wavelength Services or Equiv.	Internet
118251	Data Realty Data Center	120 E. Van Buren St., Phoenix, AZ		IPVPN Port & Access/Logical Interface 1Gb or Equiv.	DIA
118251	Data Realty Data Center	120 E. Van Buren, Phoenix, AZ 85040		Optical Internet 30Mb or Equiv.	Internet
118251	Data Realty Data Center	120 E. Van Buren St., Phoenix, AZ		UNI 1Gb or Equiv.	Internet